These are resources available throughout the community, however these are not programs or services of JRI.

### Homeless Resources


Dial 2-1-1- Housing shelter and utility assistance [mass211.org/](http://mass211.org/)

**Mass Coalition for the Homeless** Emergency homeless resources for people who have experienced domestic violence. [mahomeless.org/](http://mahomeless.org/) (781) 595-7570

**Massachusetts DTA** Dept. of Transitional Assistance, Health & Human Services 1 (800) 249-2007 for statewide hotline. Emergency shelter information.

### Affordable Housing Search


Explore affordable housing opportunities by location.

**CHAMP** Common Housing Application for Massachusetts Programs [publichousingapplication.ocd.state.ma.us/](https://publichousingapplication.ocd.state.ma.us/) to apply for state-aided public housing and the Alternative Housing Voucher Program (AHVP).

**Housing Navigator** Homepage [housingnavigatorma.org](http://housingnavigatorma.org) Ma database of affordable and income-restricted rentals.

**MA Centralized Section 8 Waitlist** [section8listmass.org/](http://section8listmass.org/) Fill out one application and will be placed in 120 Public Housing Authorities Section 8 wait list. Can also apply at [affordablehousing.com/masscwl](http://affordablehousing.com/masscwl)

### Rental Assistance

**RAFT** MA Residential Assistance for Families in Transition [mass.gov/how-to/how-to-apply-for-raft](https://mass.gov/how-to/how-to-apply-for-raft) to help with costs for people facing eviction, utility shut-off, and/or relocation.

**Massachusetts Utility Assistance Programs** [mass.gov/info-details/help-paying-your-utility-bill](https://mass.gov/info-details/help-paying-your-utility-bill) (877) 886-5066 or (617) 727-8400 Information on how to get assistance with utility costs.

**Division of Rental Assistance** [mass.gov/service-details/massachusetts-rental-voucher-program-mrvp](https://mass.gov/service-details/massachusetts-rental-voucher-program-mrvp) Oversees Massachusetts Rental Voucher Program (MRVP) (617) 573-1100 ext 4

**Emergency Aid to the Elderly, Disabled and Children** [mass.gov/service-details/check-eaedc-eligibility-and-how-to-apply](https://mass.gov/service-details/check-eaedc-eligibility-and-how-to-apply) (508) 646-6200

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Boston Based Resources

Boston Office of Housing Stability  MA Homeless Coordinator Line for shelter referrals. Services for those Experiencing Homelessness  boston.gov/departments/housing/services-those-experiencing-homeless (617) 635-4200  Resources for those at immediate risk of becoming homeless.

Dial 3-1-1  boston.gov/departments/boston-311  Boston's 24/7 hotline to help you with requests for non-emergency city services and information, including emergency shelter availability.

HomeStart  homestart.org (857) 415-2900  Eviction Prevention Hotline  (617) 542-0338 or email homestart@homestart.org  for general inquiries or updates  Greater Boston's leading provider of housing services for people who are currently experiencing homelessness, who have recently moved from homelessness to housing, or who are at risk of becoming homeless by way of eviction.


Caritas Communities  caritascommunities.org  Greater Boston studios and single room occupancies.

Southeastern Massachusetts

PACE Housing Opportunity Center  paceinfo.org/programs/housing-opportunity-center/  Greater New Bedford fuel and rental assistance

Catholic Charities- Coordinated Entry System  cssdioc.org/coordinated-entry-system/  Service Fall River New Bedford and Taunton- serves as a centralized way to triage and refer those fleeing domestic or gender-based violence, those at-risk of homelessness, and those currently experiencing literal and/or chronic homelessness.

Citizens for Citizens Community Action Agency  cfcinc.org/  (508) 679-0041  Emergency housing and rental assistance

Central Mass

Office of the Bishop  worcesterdiocese.org/worcester-area-resource-list  List of affordable housing and shelters, also general information how to apply for housing supports

Central Mass Housing Alliance  cmhaonline.org/  Housing counseling assistance with RAFT application

Additional Resources

The Attorney General's Elder Hotline  mass.gov/service-details/the-attorney-generals-elder-hotline  (888) 243-5337  MA Hotline with information on a variety of available elder services.

AIDS Action  fenwayhealth.org (617) 437-6200  New England's largest provider of services to people living with HIV/AIDS and populations at risk of infection.

Casa Myrna Safelink Hotline  casamyrna.org/get-support/safelink  (877) 785-2020  MA 24/7 toll-free domestic violence hotline and a resource for anyone affected by domestic or dating violence

We also strongly suggest contacting your healthcare center for referrals to agencies and housing providers specific to your region.

Family Advisory Council  Partnership | Engagement | Collaboration  A Committee of JRI

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